

# Stolen Cargo Shipment Recovered



## Customer

Saieg & Maggi is a Chilean company that advises growers, exporters, shipping companies and agencies on supply chain best practices. They use Locus Traxx SmartTraxx™ GO trackers to monitor an average 2,500 customer loads per year consisting of sea freight containers, reefer trucks and air loads.

The Company exclusively uses Smarttraxx GO trackers because the units do not need to be retrieved at the end of the shipment in order to receive the complete trip visibility. Today, a GO tracker is placed on each container prior to leaving the facility.

## Challenge

On July 26, 2016, Saieg & Maggi alerted authorities that a load they were monitoring for their customer, Pacific Nut, had been stolen. The container was transporting a load of walnuts and almonds valued at \$228,000. The thieves placed signal inhibitors on both the truck and the container in an attempt to eliminate GPS signal and evade authorities.

## Summary

### VISIBILITY



**24/7**

Real-time monitoring

### COST SAVINGS



**\$228,000**

Stolen walnut shipment

“ Although the truck was untraceable due to the signal inhibitors, the Locus Traxx tracker inside the container never stopped reporting. ”

## Solution

Fortunately, Saieg & Maggi placed a SmartTraxx GO XL unit on the container, providing complete visibility of the vehicle's location in real-time. Although the truck was untraceable due to the signal inhibitors, the Locus Traxx tracker inside the container never stopped reporting.

With the help of the Locus Traxx customer support team, authorities were able to locate the truck which was being unloaded at a private residence in Lo Prado, Santiago. The entire shipment was recovered and six individuals were detained.

According to Gonzalo Saieg, managing director at Saieg & Maggi, the benefits of the SmartTraxx GO product line extend far beyond theft management. Claims have significantly decreased with the use of this temperature monitoring technology.

Gonzalo estimates that about 25% of their loads in 2016 received critical temperature alerts in transit, which they were able to correct immediately. This generated a cost savings of hundreds of thousands of dollars for customers. On the few loads that they were unable to save, the temperature reports were accepted by the insurance company, making the claim process more efficient.

## Result

- Recovered stolen load of walnuts valued at \$228,000
- Complete visibility of the high-value shipment despite strategically placed signal inhibitors.
- All six thieves involved were detained

SmartTraxx GO XL tracker with real-time temperature, location and security alerts

